Welcome to Personify Health

Understanding your Medical ID Card

When you enroll in benefits, you will receive an ID card in the mail. You will receive one card for yourself and an additional card for your covered family member(s). You need to present your ID card every time you receive care—at the doctor's office, urgent care clinic, lab, hospital, outpatient facility and pharmacy.

Below is a sample of the information that your ID card may include:

1. **Your plan administrator:** Personify Health administers your plan, manages your eligibility and benefits, and pays your claims.
2. **Eligibility Information:** Your name, Group Number (your employer's assigned number with Personify Health) and your Member ID.
3. **Medical Network Information:** Identifies the name(s) and logo(s) of the medical network that your employer contracts with to ensure the best discounts for healthcare services.
4. **Pharmacy Information:** Identifies the pharmacy vendor and contact information.
5. **Information for Providers:** Contact information that your provider can use to verify your eligibility and benefits with Personify Health.

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