

## Provider Guide:

# Verifying Benefits for the *Aetna Signature Administrators Network*

### Important Instructions for Providers:

- The Salad Collective Plan uses the *Aetna Signature Administrators Network* and is administered by Personify Health (Third Party Administrator).
- You **MUST** follow the instructions below to verify benefits with Personify Health.
- You **WILL NOT** be able to verify benefits by contacting Aetna in any capacity.
- Covered Dependents **ARE NOT** included on the ID Card. They are covered under the Employee record using the same Member ID.

### How to Verify Benefits:

1. **By Phone:** call Personify Health at 985-242-7055
2. **Online Portal:** [mycarehc.com/provider](https://mycarehc.com/provider)

		Members: 888-472-4352 Providers: 985-242-7055 <a href="https://login.personifyhealth.com">login.personifyhealth.com</a>	
<b>Salad Collective</b>		<b>Eligibility Verification</b>	
<b>Group #: S2953</b>		For verification of eligibility, claim status and quotation of benefits: <b>Members: 888-472-4352</b> <b>Providers: 985-242-7055</b> Or log on to <a href="https://login.personifyhealth.com">login.personifyhealth.com</a> Acceptance of this card should indicate acceptance of the Plan's benefits as payment in full for services provided.	
Member: <b>John Doe</b>			
Member ID: <b>1500XXXXXX</b>	Payor ID <b>07205</b>		
Rx Bin: 009430 Rx Group: SLCOXHSA PCN: VCTY		For detailed benefit information including Deductible and Out-of-Pocket maximums, please visit <a href="https://login.personifyhealth.com">login.personifyhealth.com</a>	
<a href="https://veracity.procarerx.com">https://veracity.procarerx.com</a> Pharmacy Help Desk: 888-388-8228			
			